

Bandon IT
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Bandon, OR 97411
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541-223-7745



John Doe
2nd Star to Right
Bandon, OR 97411
541-555-5555, 541-555-5555
john123@email.com

Ticket # 15329
Ticket Date Thu 04-24-25 08:10 AM
Summary **Warp Core Replacement**

Ticket Problem

Issue: dilithium crystals degraded, caused warp core breach, replace

Asset: USS Lakota **Description:** Excelsior Class **Serial Number:** NCC-1864 **Password:** n/a

Miscellaneous

Est Charges: \$99 ☐ AC Adapter ☐ Mouse ☐ Flash or Ext Drive
☒ Case/Bag **Other:** Radiation hazard ☐ I CONSENT to receive SMS Communications

Intake Confirmation and Disclaimer

► _____ (CLIENT INITIALS) I hereby authorize the repair work herein set forth to be done with the necessary materials and I agree to hold Bandon IT and any persons associated with or involved in the work being done for me harmless from damages resulting from such problems that are beyond Bandon IT's control, such as pre-existing problems in my system such as viruses, misconfigured software, or hardware problems/failures. Bandon IT is not liable for loss of data due to Acts of God (fire, theft, earthquake, etc.) nuclear war, meteorite impact, alien invasion, or any other unlisted natural, supernatural, or unnatural apocalypse.

► _____ (CLIENT INITIALS) I understand it is MY responsibility to know my passwords, and to provide current, up-to-date, verified (I have personally checked that these credentials are correct) information to Bandon IT before doing any work that requires usernames and passwords to install any software, setup any email accounts, activate software, etc. I understand that **any unknown or incorrect credentials will cause significant delays and will incur additional charges at \$150/hr if Bandon IT is required to stop work in order to reset / recovery passwords.**

I AM AUTHORIZED TO SIGN FOR THE ABOVE WORK AND UNDERSTAND THAT PAYMENT IS DUE IN FULL AT THE TIME SERVICES ARE COMPLETED

An express repair lien is hereby acknowledged on above listed computer hardware to secure the amount of repairs thereto'.

Any equipment left here for more than 30 days after work has been completed will be recycled

Signed: _____

Date: _____